

**Guarantee.**

Any fault, other than that caused by abnormal treatment, which occurs within twelve months of the date of purchase, will be corrected without charge. This does not apply to lamp failures whose life, regrettably, we can not predict. In the event of complaint, please phone us for guidance. Should a repair be necessary the appliance will need returning to the point of purchase.



## **OPERATING INSTRUCTIONS**

### **FOR MODEL**

# **227**

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Thank you very much for purchasing a Burley electric fire. Please spend a couple of minutes reading these instructions before using the appliance, they are to ensure your safety and convenience.

## IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons. These include the following:

1. Read all the instructions before using this heater.
2. Do not locate this heater immediately below a socket outlet.
3. Do not use this heater in the immediate surround of a bath, shower, or swimming pool. Avoid any contact with water.
4. Do not cover this heater, or allow curtains etc to obstruct the air inlet or outlet, otherwise there is a risk of overheating.
5. Do not lead the cable in front of the air outlet.
6. Do not trap the cable. Ensure that the fire is not standing on the cable.
7. Do not use the fire on an extension lead.
8. Do not permanently fix the appliance, it will need removing for servicing.
9. Parts of this heater are hot when in use. To avoid burns, do not touch hot surfaces
10. Do not run the cable under a carpet or rug etc. arrange cable away from traffic areas and where it will not be tripped over.
11. Extreme caution and a guard is necessary when any heater is used near children, the elderly or the infirm and whenever the heater is left operating and unattended.
12. Do not use outdoors.
13. Do not operate any heater with a damaged cable or plug or after the heater malfunctions, or after it has been dropped or damaged in any manner. Return the appliance to an authorised service agent for examination and repair.
14. Do not insert or allow foreign objects to enter the appliance as this may cause electric shock or fire, or damage the appliance.
15. This is an imitation coal and flame effect electric fire and must not be used as a real fire.

## Save these instructions

### Controls.

The fire is controlled by 3 switches. The far left switch turns on the light and flame effect. The centre switch turns on 1 kW of heat and the right switch turns on the 2nd kW of heat. The fan speed does not increase with the 2nd kW. The left hand switch must be on for the other switches to operate.

**Positioning of coals.** Place the coals on the fibreglass fuel bed, putting pieces down the front behind the bars first and then putting a layer across the top of the bed. If extra coal is needed for any reason, it is perfectly acceptable to use normal washed household coal.

### Maintenance.

WARNING - DISCONNECT THE APPLIANCE FROM THE POWER SUPPLY BEFORE UNDERTAKING ANY MAINTENANCE.

1) **Replacing lamps.** Remove the pieces of coal, lift off the fibreglass fuel bed. Replace the lamp with a 60 Watt fireglow bulb, these are available from most electrical shops or supermarkets. Re-assemble in reverse order before reconnecting to the power supply.

2) **Cleaning.** The air inlet grille will need cleaning from time to time. The air inlet grille is on the back of the fan heater box. Brush the grille to remove any dust or fluff.

### Trouble shooting guide.

The following instructions should solve any questions or problems which you may have. Although your first point of contact is with the retailer from whom you purchased the appliance, should the guide not provide the information you require, please call us on the number provided for further guidance on your next course of action. To find the cause of an operational fault, plug the fire into the wall socket and turn all 3 switches on.

### Symptoms.

- a) **No heat or light.** This will almost certainly mean that the fuse has blown or the wall socket is faulty. Fit a new 13 amp fuse (brown) in the plug having first checked that it works in a table lamp. Check that the wall socket works by also plugging in a table lamp. Is the fire on an extension lead? Heaters must not be used on extension leads as most have their own cut out and are not rated for the power required..
- b) **The heat comes on but no light.** The bulb will have failed, see replacing lamps. Check that a new lamp works by testing it in a table lamp.
- c) **Light comes on but no heat.** See maintenance 2.
- d) **Heater cuts out** (with a blue flash), and blows cold. See *(cleaning maintenance 2)*.
- e) **Plugs get hot.** It is nearly always the socket which is at fault. Check the fire in another socket, it will not get as warm. Stop using the socket immediately and call an electrician. Many house fires are caused by faulty sockets overheating.
- f) **Light is on but flame effect is not working.** Unplug the fire, remove the coals and fuel bed, (see changing lamps,) check that the fan is not being obstructed and turns freely, gently brush the blades of the fan to remove any dust and reassemble.
- g) **Blemishes in the casting.** All the castings used on the fire are hand poured into moulds styled by craftsmen. The individuality of the process may create slight blemishes which unfortunately are unavoidable.
- h) **Bulbs do not last very long.** If the bulbs keep blowing there is not a fault with the fire. It is not possible to predict the life of a lamp, some burn out more quickly than others.
- j) **Noise from the fans.** Unfortunately there is always some noise from the fans. We do our utmost to reduce this but they will never be silent.